

Projects on track... on campus

PROJECT PORTFOLIO MANAGEMENT FOR HIGHER ED

“ TDX gives us the tools we need to streamline our project processes, meet our goals and give our clients exceptional service.”

- Beverly Vagnerini, Director of Consulting Services & Support
University of North Carolina at Wilmington

Introducing Governance, Alignment, & Communication

The accelerated pace of change across Higher Education combined with increased enrollment and growing resource constraints is creating a perfect storm that is forcing schools to think differently.

How do you help the organization transition from just executing projects to delivering the right solutions to achieve strategic goals? It's clear: you help the university fulfill its mission of applying outstanding and consistent governance, alignment, and communication techniques to a university project portfolio.

Historically there has been very little transparency across departments, which in turn can contribute to dysfunction, specifically around resource allocation and technology needs.

TDX Project Portfolio Management + Service Management

A cloud-based project, portfolio, and resource management platform that can be extended to include Service Management as well—all on a single platform. This joint PPM and ITSM platform allows IT to become a strategic “hub” for all work and service management solutions in higher education institutions.

A Single Platform for Campus Wide Project Portfolio Management:

- Create, manage, and view data from a database of proposed, planned, and ongoing projects.
- Prioritize projects and optimize the project portfolio.
- Plan projects and manage the execution of approved projects.
- Manage the supply and demand for project resources.
- Lifecycle management from management of request ideas through completion of project.
- Integrated with Service Management for IT and Beyond for an Improved Student Experience
- Advanced Analytics & Reporting for easy review of project status, resource allocations and more - easily share and obtain feedback
- SaaS or Private Cloud Delivery

“It’s one thing to do a project right, it’s another to do the right project.”

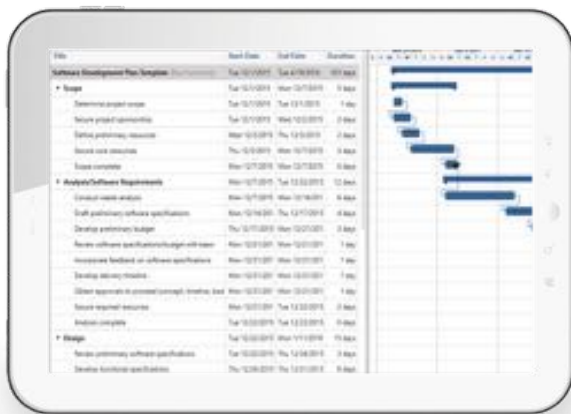
– Harvey A. Levine, Author Project Portfolio Management

Project Portfolio Management (PPM) goes beyond the typical project management approach to offer a set of proven business practices that can help executives, program managers, and project managers bring projects into alignment with the strategies, resources, and executive oversight of the overall enterprise.

Step-by-step, the TDX Professional Services team will show you how to take a project from the beginning of a vision to the concrete benefits to the organization.

Embed Best Practices

- Ranking value and benefits
- Determining the size of the portfolio pipeline
- Assessing the impact of uncertainty on projects and portfolios
- Understanding the benefit and risk relationship
- Establishing a portfolio governance capability
- Managing the portfolio to maximize benefits



Project Management

Higher education projects and project teams come in all shapes, sizes, and maturity levels. With TDX, project leads can ensure novices aren't overwhelmed—and experts aren't underwhelmed. TDX project management tools are powerful enough for complex needs, yet simple enough for individual team collaboration.

Portfolio Management

Increase IT's strategic value by aligning, projects, portfolios, priorities, and resources. Using the TeamDynamix portfolio management tools, evaluate and prioritize requests, assess priorities, and understand the impact on resources.

Resource Management

Understand your resources. The TDX Resource Management application gives management the power to confidently create resources plans and request resources support. Through the application, managers can quickly see which resources are available, which are busy, and where they're spending their time. Easily assign resources to tasks, and pull reports on usage and availability.

*Project Management
Technology with Embedded
Best Practices for Optimal
Performance*



Manage Reactive Work

Ability to request, assign, and track ad hoc work that happens outside of the project scope.

Zero-Adoption Capability

The solution maintains the ability to conduct portfolio-level project planning and status reporting without team-level adoption of timesheet and task-data maintenance.

Agile Support

Functionality tailored to agile project management methodologies (e.g. Kanban boards, burn-down charts, etc.).

End-User Portal

The solution includes a portal that enables individuals, internal or external to the organization, to access reports or dashboards without a full license or profile.

What-if Planning

Ability to test scenarios and review implications of schedule and resource changes; includes the option to implement or cancel all hypothetical scenarios.

Workflow Management

Ability to submit, manage, and be notified of work requests, approvals, and assignments.

Mobile Support

Mobile application or web functions optimized for mobile.

Time and Expense

Spend less time counting and more time doing with an integrated Time & Expense system.

Document Management

Check in/out versioning controls on documents.

Integrations

TDX allows you to integrate some of the most popular services into your project management workflow.

Collaboration Tools

Upload a document from your favorite cloud storage provider, integrate with our powerful API, or export your reports directly to Excel.

Custom Dashboards and Reports

Make more confident decisions and better demonstrate the IT department's value. TeamDynamix reporting and analytics provide a complete, defensible view of your data and your story. The reporting platform integrates project, portfolio, enterprise, and IT service management, (along with third-party data), to give an unparalleled understanding of the business without the need for expensive third-party reporting tools.

Use TDX to build reports for the data you need, get it delivered the way you want it, and automate it all to save time. Configure your dashboard to display information in list form, chart form, visually, numerically, or all of the above. Export it to Excel and get it delivered via email at the desired time and date.



TDX Focus on Service

Implementation Services

The TDX Services team has been onsite at literally hundreds of campuses. They understand that Higher Ed is unique. They understand that nowhere else do you find an operating model where each year you onboard hundreds, thousands and, tens of thousands new users. You will benefit from the collective best practices gained from this experience.

On-Going Support

At TDX, we take service management seriously. Our support team interacts with our user community daily. With our knowledge base and service catalog we easily share common questions and answers, take enhancement requests and intake issues or questions for live interaction. We are available by phone, email, or through the portal to help resolve your issues or to discuss your ideas and feedback. Our Higher Ed user community is very active; your network of peers will help support you as you move your organization forward.

Managed Services

In order to alleviate resource constraints, many schools are now working with a partner who can take on a range of work from basic user administration to building out of workflows, dashboards and client portals. This partner is a true partner that is aligned with the longer term vision.

TDX offers the opportunity to optimize services by extending your team with a dedicated resource, who can help free up time by managing basic activities or enhancing service management output, or leveraging our domain expertise in:

- User Administration
- Client Portal Creation / Build-outs
- Dashboards & Reporting
- Workflow Configuration

Open Integration and Integrated Remote Access

Complex, campus-wide networks require the management of hundreds or thousands of desktops, servers, tablets, and smartphones. Likewise, in the age of Amazon, Google, eBay, and social media, the higher education customer expects fast, effective, and quality service.

TDX offers integration points with ERP Systems, CRMs, BOMGAR, Dropbox, OneDrive, Google Drive, Box and more. Students and faculty can initiate or accept remote support sessions on computers running Windows, Mac, and Linux, as well as mobile devices running Android, iOS, or BlackBerry.

TDX is a great addition to our environment and has been critical to the success of many of our projects. I am extremely excited to see what's in store for future releases. This will no doubt become one of the most powerful enterprise planning tools at Stevens.

Ed Wozencroft
Sr. Director for Projects, Policy and Planning, Stevens Institute of Technology

TDX gives us the tools we need to streamline our project processes, meet our goals and give our clients exceptional service. We are very pleased with the PPM solution and the support we have received from this outstanding company.

Beverly Vagnerini
Director of Consulting Services & Support, University of North Carolina at Wilmington

Customer service is excellent. They always respond in a timely manner with relevant information. From a product standpoint, they are always willing to listen to ideas and suggestions to build in additional functionality and flexibility.

Gary Young
Project Manager, Kent State